



AUGUST 2016

Training Practice

We will be welcoming our registrar doctor in August 2016

Dr Katie Levitt.

GP registrars, are fully qualified and registered doctors, i.e. they have passed out of medical school and completed their

2 years of preregistration in hospital and been admitted as fully registered doctors on to the GMC list.

Collaboration with St Chads & Chilcompton Surgeries

As from the 1st November 2016 we will be sharing our Practice Manager with St Chads & Chilcompton

surgeries and are hoping to start working more collaboratively.

We do not envisage any immediate changes to services for our patients, but you may see some new faces as we work towards staff sharing

Online Services Records Access

If you wish to you can now book appointments, request repeat prescriptions and access your medical records online.

Being able to see your record online might help you to manage your medical conditions. It also means that you can even access it from anywhere in the world if you require medical

treatment on holiday.

It will be your responsibility to keep your login details and password safe and secure.

If this is an option for you please ask

On-Line Prescription Service

if you are interested in a faster more convenient service then perhaps you would like to try our electronic prescription service

You will still need to request your prescription from us, once received we will send electronically to your nominated pharmacy.

If you would like to try this service please tell us on your next requested

Hours of Availability

Opening times

8-15 - 6-15pm

Mon – Fri

Occasional Saturday and evening appointments for patients who work.

Out of Hours, weekends and Bank Holidays

NHS 111

Extended Hours

We now open at 7:30am every Tuesday which offers earlier doctors appointments and blood test appointment.

We now offer blood test appointments every Friday morning between

7:30—9:30



Have you still not had your flu jab?

If you're 65 or over or you have an existing health problem, flu can be dangerous. That's why you're eligible for a free flu jab.

Don't put it off! Get your flu jab this winter.

STAYWELL THISWINTER

Shantel Thomas, Nurse

Got a child aged 2, 3 or 4?

Flu can be serious for young children. Help protect them from flu with one simple nasal spray. It's free, fast and painless.

Don't put it off. Take up the offer from your GP as soon as you can.

STAYWELL THISWINTER

Laura Deady, Nurse

Are you expecting a baby?

Catching flu could lead to complications. All pregnant women are entitled to a free flu jab.

Don't put it off. Ask your GP, pharmacist or midwife about the free flu jab now.

STAYWELL THISWINTER

Debra Evans, Midwife

URINE SAMPLES

Urine sample will need to be handed in to reception before 11:30am to be tested.

You will be asked to fill out a form providing your name, DOB, symptoms and a phone number.

Please note that it is your responsibility to ring the surgery between 4pm and 5pm for the results as you will not be telephoned by the surgery

CONTACT FORMS

If you are happy for us to contact you periodically by email to help the surgery with service we have forms behind reception for you to fill out.

We will need your name, email address, postcode, mobile number.

There is additional information to fill which will help make sure that we try to speak to a representative sample of the patients registered at the practice

Please note that no medical information or questions will be responded to. The information you supply us with will be used lawfully, in no accordance with the Data Protection Act 1988. This Act gives you the right to know what information is held about you.

Please inform us immediately if you change your telephone number or address.

SICK NOTE REQUEST

Please allow 72 hours for sick note requests to be completed by your GP

The GP can backdate the sick note to when your old one runs out, but cannot forward date your sick note.

PRESCRIPTION REQUEST

Please allow 48 hours for prescription requests to be issued for collection or at a pharmacy.

BOOK YOUR FLU APPOINTMENT TODAY!